



Frequently Asked Questions

Q. When I place a non-custom order for **1-2-3 Door Shield**, how much lead time do I need to allow for?

A. Standard orders of **1-2-3 Door Shield** can usually be delivered within 3 weeks. Custom orders, such as special sizes, white liner board or up to 5-color custom printing can be delivered in 6 weeks. [Contact Us](#) for more information.

Q. Is any assembly of **1-2-3 Door Shield** required prior to installation?

A. None whatsoever. The **1-2-3 Door Shield** product comes shrink-wrapped and either palletized or individually packaged in order to maintain a high level of quality control and ease of handling. Each **1-2-3 Door Shield** unit includes a special edge tape packet with enough individual pieces of tape for installation and for securing the edges of the folded-up product for re-use. A specially engineered 'saddle' connection attaches the two components of **1-2-3 Door Shield** and comes pre-installed.

Q. What are the minimum order sizes and unit prices of **1-2-3 Door Shield**?

A. Contact Us for minimum orders, unit prices and quantity discounts.

Q. Are there any shipping restrictions for **1-2-3 Door Shield**?

A. **1-2-3 Door Shield** can be economically transported by common carrier or UPS, depending on order size, to any location in the Continental U.S., Alaska or Canada. Freight charges and any applicable sales or use taxes are the purchaser's responsibility. However, we will always strive to coordinate the fastest and most cost-effective carrier on behalf of the customer.

Q. Describe optional features of **1-2-3 Door Shield**.

A. The standard **1-2-3 Door Shield** product comes in double-wall corrugated brown Kraft construction with a patented abrasion-resistant inner liner designed to protect delicate door finishes. Optional features include a white Kraft outer linerboard that can be custom-printed with up to five colors.